

Service Bulletin

October 17, 2014

PDE Patch Tool for Mac OS X 10.10

Overview

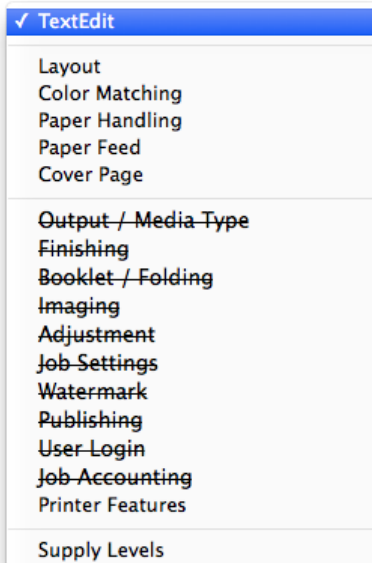
Apple has included a security layer in the recently released Mac OS X 10.10 (“Yosemite”). The added security restricts the available feature sets of the KYOCERA Mac Driver installed on Macs running OS X 10.10. Specifically, the added security prevents the loading of Print Dialog Extensions (PDEs) that are not compatible with sandboxed applications such as TextEdit and apps downloaded from the Mac App Store. A patch can be applied to correct this issue.

Many applications on the Mac are sandboxed, which means that the application is restricted from accessing various operating system resources. Sandboxing is a well-established security approach in iOS apps that is now being implemented in applications on the Mac.

PDE Patch Tool for Mac OS X 10.10 updates these PDEs to be sandbox-compatible in the latest OS X operating system.

Encountering the PDE Issue

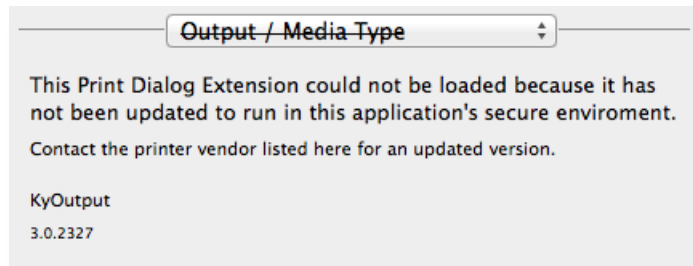
When a user attempts to print a file associated with a sandboxed application, any PDEs that are not sandbox-compatible will be crossed out in the driver UI:



Service Bulletin

October 17, 2014

When attempting to open the settings page for an incompatible PDE, the following message will appear:



To fix this issue, the PDE Patch Tool for Mac OS X 10.10 must be applied.

Obtaining the Patch

The PDE Patch Tool for Mac OS X 10.10 should accompany this document. If you are having trouble locating the tool, contact your sales company representative.

Applying the Patch

The PDE Patch Tool for Mac OS X 10.10 modifies the preferences list for each PDE in the KYOCERA Mac Driver.

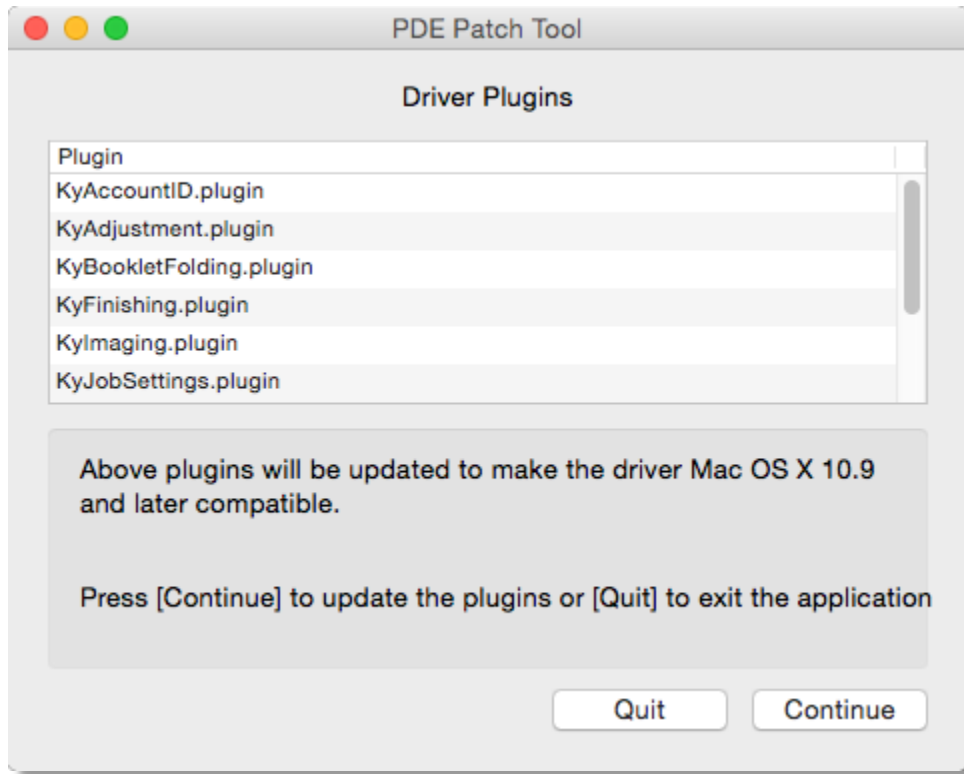
Download the PDE Patch Tool installer (a .dmg file) to your desktop. The installer must be downloaded and run on each desktop computer that requires updating; the tool can't be applied to desktop computers remotely.

Double-click the installer, and then follow the on-screen instructions.

Service Bulletin

October 17, 2014

When running the tool, the following confirmation dialog will appear:



Press **Continue** to update the preference files for the relevant plugins.

Once the patch has been applied, the computer must be restarted in order for the changes to take effect.

Notes

The PDE Patch Tool for Mac OS X 10.10 will only change relevant PDEs on OS X 10.10 operating systems. If the PDEs have already been updated, this is detected by the tool and the user is informed accordingly.

Running the tool on a different OS X operating system will not affect any PDEs on that system.

If the patch is not applied, the print driver with basic options is still usable, but all of the KYOCERA PDEs will remain disabled.

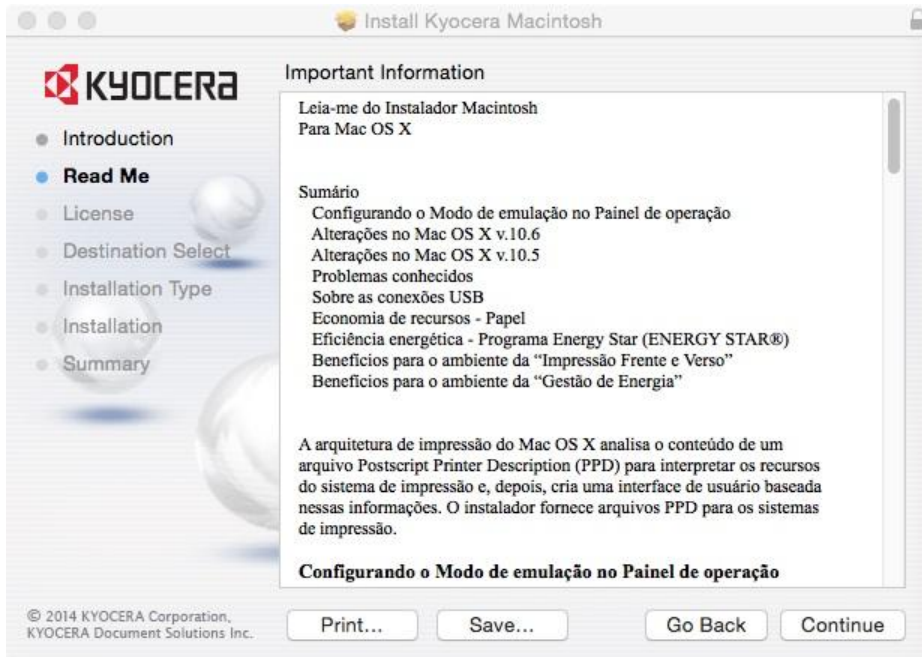
Service Bulletin

October 17, 2014

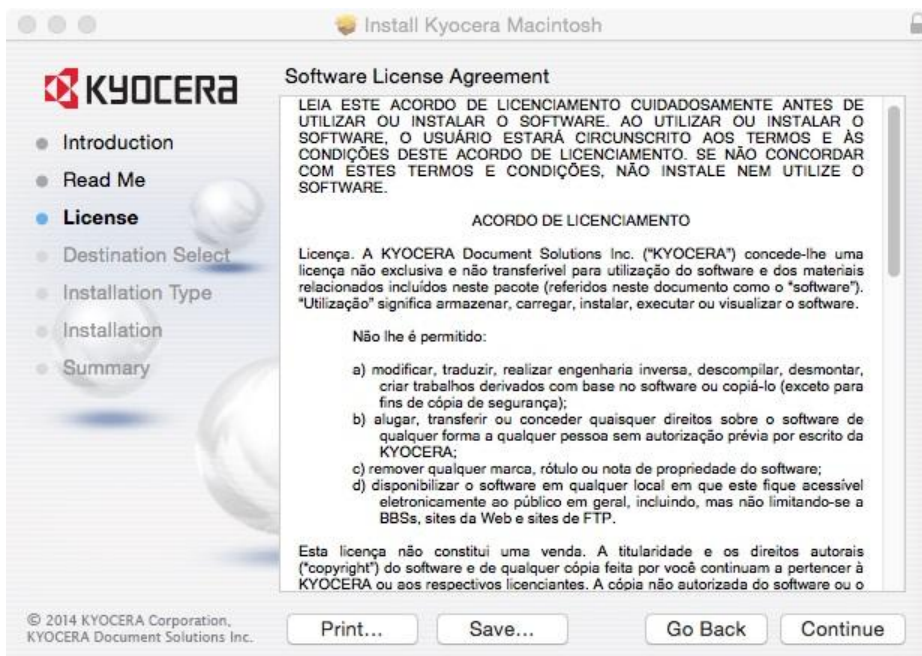
Additional Issues

There are a few known issues with KYOCERA Mac Driver installed on Mac OS X 10.10 (“Yosemite”).

The README file appears in Portuguese, no matter what language is set in the OS:



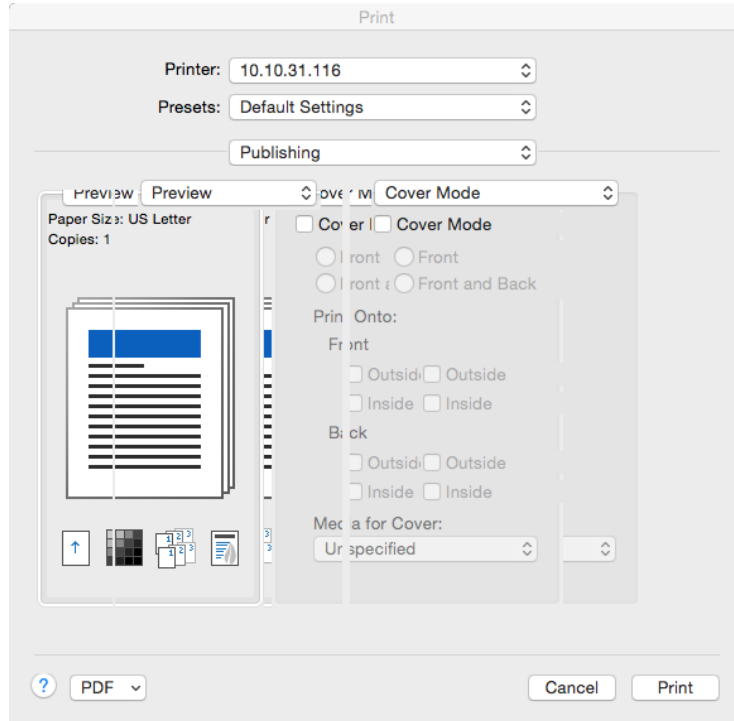
The End User License Agreement (EULA) appears in Portuguese as well, no matter what language is set in the OS:



Service Bulletin

October 17, 2014

Also, the UI display can become corrupted when selecting a PDE for an open Microsoft Office file:



To resolve the issue, select another PDE from the drop-down list, and then reselect the PDE that had the corrupted display. The PDE will then render correctly:

