

# [Company] Accessibility Conformance Report

VPAT® Version 2.0

**Name of Product/Version:** Kyocera TASKalfa 3253ci

**Product Description:** Multifunction Product

**Date:** 2/2019

**Contact information:** Douglas.Cole@da.Kyocera.com

**Notes:** Encompasses MFP, Drivers and Applications

**Evaluation Methods Used:** Drivers, Application and Hardware Testing

**Applicable Standards/Guidelines:** Reflects Revised 508 Standards

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline   | Included In Report                                    |
|--|---|
| Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>   | Level A (Yes )<br>Level AA (Yes )<br>Level AAA (Yes ) |
| Section 508 as published in 2017, at <a href="http://www.Section508.gov">http://www.Section508.gov</a>   | (Yes )  |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at <a href="http://mandate376.standards.eu/standard">http://mandate376.standards.eu/standard</a> | (No)  |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A Notes:**

| Criteria  | Conformance Level                                    | Remarks and Explanations   |
|---|--|--|
| <p><a href="#">1.1.1 Non-text Content</a> (Level A)<br/>           Also applies to:<br/>           2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                                     | <p>Web:<br/>           Supported with exceptions</p> | <p>Web:<br/>           There are control images that are also generated by third-party developer’s applications that may not be able to adjust properly for alternative text narrative</p> |
| <p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)<br/>           Also applies to:<br/>           2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>              | <p>Web<br/>           Not Applicable</p>             | <p>Web:</p>  |
| <p><a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)<br/>           Also applies to:<br/>           2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                               | <p>Web:<br/>           Supported with exceptions</p> | <p>Web:<br/>           (Device Animation provides text captioning)<br/>           Third-party developer’s applications that may not offer text Captioning with Animation</p>               |
| <p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)<br/>           Also applies to:<br/>           2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul> | <p>Web:<br/>           Not Applicable</p>            | <p>Web:</p>  |
| <p><a href="#">1.3.1 Info and Relationships</a> (Level A)<br/>           Also applies to:<br/>           2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                               | <p>Web:<br/>           Supported with exceptions</p> | <p>Web:<br/>           Device supports electronic and physical labeling of information.</p>  |
| <p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)<br/>           Also applies to:<br/>           2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                                  | <p>Web:<br/>           Supported</p>                 | <p>Web:</p>  |
| <p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)<br/>           Also applies to:<br/>           2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                              | <p>Web:<br/>           Supported</p>                 | <p>Web:</p>  |
| <p><a href="#">1.4.1 Use of Color</a> (Level A)</p>   | <p>Web:</p>  | <p>Web:</p>  |

| Criteria   | Conformance Level                 | Remarks and Explanations  |
|--|-----------------------------------|---|
| Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supported with exceptions         | Display provides the ability to adjust the contrast and Font size.<br>(Font sizing is supported with Copy, Scan and Fax functions ) |
| <u>1.4.2 Audio Control</u> (Level A)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                           | Web:<br>Not Supported             | Web:  |
| <u>2.1.1 Keyboard</u> (Level A)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                                | Web:<br>Supported with exceptions | Web:<br>MFP provides QWERTY Keyboard which does not offer 100% operational functionality of the MFP                                 |
| <u>2.1.2 No Keyboard Trap</u> (Level A)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                        | Web:<br>Supported with exceptions | Web:<br>Located next to the touch screen and keyboard is a single keystroke home button for recovery                                |
| <u>2.2.1 Timing Adjustable</u> (Level A)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                       | Web:<br>Supported                 | Web:  |
| <u>2.2.2 Pause, Stop, Hide</u> (Level A)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                       | Web:<br>Supported                 | Web:  |
| <u>2.3.1 Three Flashes or Below Threshold</u> (Level A)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>        | Web:<br>Supported                 | Web:  |
| <u>2.4.1 Bypass Blocks</u> (Level A)<br>2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>   | Web:<br>Supported                 | Web:  |

| Criteria  | Conformance Level      | Remarks and Explanations |
|---|------------------------|--------------------------|
| <p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Also applies to:<br/>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>               | Web:<br>Supported      | Web:                     |
| <p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Also applies to:<br/>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>               | Web:<br>Supported      | Web:                     |
| <p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to:<br/>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul> | Web:<br>Supported      | Web:                     |
| <p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to:<br/>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>          | Web:<br>Not Applicable | Web:                     |
| <p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to:<br/>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                  | Web:<br>Supported      | Web:                     |
| <p><a href="#">3.2.2 On Input</a> (Level A)</p> <p>Also applies to:<br/>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                  | Web:<br>Supported      | Web:                     |
| <p><a href="#">3.3.1 Error Identification</a> (Level A)</p> <p>Also applies to:<br/>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>      | Web:<br>Supported      | Web:                     |
| <p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to:<br/>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>    | Web:<br>Supported      | Web:                     |

| Criteria  | Conformance Level     | Remarks and Explanations |
|---|-----------------------|--------------------------|
| <a href="#">4.1.1 Parsing</a> (Level A)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>           | Web:<br>Not Supported | Web:                     |
| <a href="#">4.1.2 Name, Role, Value</a> (Level A)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul> | Web:<br>Supported     | Web                      |

**Table 2: Success Criteria, Level AA**

Notes:

| Criteria   | Conformance Level              | Remarks and Explanations   |
|--|--------------------------------|--|
| <a href="#">1.2.4 Captions (Live)</a> (Level AA)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                 | Web:<br>Not Applicable         | Web:   |
| <a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul> | Web:<br>Not Applicable         | Web:   |
| <a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>              | Web:<br>Supported              | Web:   |
| <a href="#">1.4.4 Resize text</a> (Level AA)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                     | Web:<br>Support with exception | Web:<br>Font size<br>(Font sizing is supported with Copy, Scan and Fax Functions ) |

| Criteria   | Conformance Level                 | Remarks and Explanations   |
|--|-----------------------------------|--|
| <p><b><u>1.4.5 Images of Text</u></b> (Level AA)<br/> Also applies to:<br/> 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>   | Web:<br>Supported with exceptions | Web:<br>Display and content can be adjust for contrast and size of text.<br>(Font sizing is supported with Copy, Scan and Fax functions )                                      |
| <p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)<br/> Also applies to:<br/> 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>  | Web:<br>Supported                 | Web:   |
| <p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)<br/> Also applies to:<br/> 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>  | Web:<br>Supported                 | Web:   |
| <p><b><u>2.4.7 Focus Visible</u></b> (Level AA)<br/> Also applies to:<br/> 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>  | Web:<br>Supported                 | Web:   |
| <p><b><u>3.1.2 Language of Parts</u></b> (Level AA)<br/> Also applies to:<br/> 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>  | Web:<br>Supported                 | Web:   |
| <p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)<br/> Also applies to:<br/> 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>  | Web:<br>Supported                 | Web:   |
| <p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)<br/> Also applies to:<br/> 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul> | Web:<br>Supported with exceptions | Web:<br>Common navigation and consistence across all pages viewed in the display.<br>Third-party developer’s applications that may not offer a common navigation as the Device |

| Criteria  | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| <b><a href="#">3.3.3 Error Suggestion</a></b> (Level AA)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                          | Web:<br>Supported | Web:                     |
| <b><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a></b> (Level AA)<br>Also applies to:<br>2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul> | Web:<br>Supported | Web:                     |

**Table 3: Success Criteria, Level AAA**

Notes:

| Criteria  | Conformance Level                 | Remarks and Explanations  |
|---|-----------------------------------|---|
| <b><a href="#">1.2.6 Sign Language (Prerecorded)</a></b> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                               | Web:<br>Not Applicable            | Web:  |
| <b><a href="#">1.2.7 Extended Audio Description (Prerecorded)</a></b> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                  | Web:<br>Not Applicable            | Web:  |
| <b><a href="#">1.2.8 Media Alternative (Prerecorded)</a></b> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                           | We<br>Not Applicable b:           | Web:  |
| <b><a href="#">1.2.9 Audio-only (Live)</a></b> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply   | Web:<br>Not Applicable            | Web:  |
| <b><a href="#">1.4.6 Contrast Enhanced</a></b> (Level AAA)<br>Also applies to:<br>EN 301 549 Criteria – Does not apply<br>2017 Section 508 – Does not apply | Web:<br>Supported with exceptions | Web:<br>Display and content can be adjust for contrast and size of text.<br>(Font sizing is supported with Copy, Scan and Fax functions ) |

| Criteria   | Conformance Level     | Remarks and Explanations |
|--|-----------------------|--------------------------|
| <a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply            | Web:<br>Supported     | Web:                     |
| <a href="#">1.4.8 Visual Presentation</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                   | Web:<br>Supported     | Web:                     |
| <a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply | Web:<br>Supported     | Web:                     |
| <a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply               | Web:<br>Not Supported | Web:                     |
| <a href="#">2.2.3 No Timing</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                             | Web:<br>Supported     | Web:                     |
| <a href="#">2.2.4 Interruptions</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                         | Web:<br>Supported     | Web:                     |
| <a href="#">2.2.5 Re-authenticating</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                     | Web:<br>Supported     | Web:                     |
| <a href="#">2.3.2 Three Flashes</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                         | Web:<br>Supported     | Web:                     |
| <a href="#">2.4.8 Location</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                              | Web:<br>Supported     | Web:                     |
| <a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply              | Web:<br>Supported     | Web:                     |
| <a href="#">2.4.10 Section Headings</a> (Level AAA)<br>Also applies to:<br>2017 Section 508 – Does not apply                     | Web:<br>Supported     | Web:                     |

| Criteria   | Conformance Level                          | Remarks and Explanations   |
|--|--|--|
| <p><a href="#">3.1.3 Unusual Words</a> (Level AAA)<br/> Also applies to:<br/> 2017 Section 508 – Does not apply</p>          | <p>Web:<br/> Supported with exceptions</p> | <p>Web:<br/> Display utilize common words and definition<br/> Third-party developer’s applications that may have words that are not considered standard</p>                    |
| <p><a href="#">3.1.4 Abbreviations</a> (Level AAA)<br/> Also applies to:<br/> 2017 Section 508 – Does not apply</p>          | <p>Web:<br/> Supported with exceptions</p> | <p>Web:<br/> Display utilize common words and limited abbreviations<br/> Third-party developer’s applications that may have abbreviations that are not considered standard</p> |
| <p><a href="#">3.1.5 Reading Level</a> (Level AAA)<br/> Also applies to:<br/> 2017 Section 508 – Does not apply</p>          | <p>Web:<br/> Supported with exceptions</p> | <p>Web:<br/> Display utilize common words<br/> Third-party developer’s applications may have more complex vocabulary standards</p>   |
| <p><a href="#">3.1.6 Pronunciation</a> (Level AAA)<br/> Also applies to:<br/> 2017 Section 508 – Does not apply</p>          | <p>Web:<br/> Supported with exceptions</p> | <p>Web:<br/> Display utilize common words<br/> Third-party developer’s applications may have more complex vocabulary standards</p>   |
| <p><a href="#">3.2.5 Change on Request</a> (Level AAA)<br/> Also applies to:<br/> 2017 Section 508 – Does not apply</p>      | <p>Web:<br/> Supported</p>                 | <p>Web:</p>  |
| <p><a href="#">3.3.5 Help</a> (Level AAA)<br/> Also applies to:<br/> 2017 Section 508 – Does not apply</p>                   | <p>Web:<br/> Supported</p>                 | <p>Web:</p>  |
| <p><a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)<br/> Also applies to:<br/> 2017 Section 508 – Does not apply</p> | <p>Web:<br/> Supported</p>                 | <p>Web:</p>  |

## 2017 Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria   | Conformance Level         | Remarks and Explanations  |
|--|---------------------------|---|
| 302.1 Without Vision   | Not Supported             |   |
| 302.2 With Limited Vision                                      | Supported with exceptions | Display and content can be adjust for contrast and size of text.<br>(Font sizing is supported with Copy, Scan and Fax functions ) |
| 302.3 Without Perception of Color                              | Supported with Exceptions | Display and content can be adjust for contrast and size of text.<br>(Font sizing is supported with Copy, Scan and Fax functions ) |
| 302.4 Without Hearing  | Supported                 |   |
| 302.5 With Limited Hearing                                     | Supported                 |   |
| 302.6 Without Speech   | Supported                 |   |
| 302.7 With Limited Manipulation                                | Supported                 |   |
| 302.8 With Limited Reach and Strength                          | Supported                 |   |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supported                 |   |

## Chapter 4: Hardware

Notes:

| Criteria                                      | Conformance Level                   | Remarks and Explanations            |
|---|-------------------------------------|-------------------------------------|
| 402 Closed Functionality                      | Heading cell – no response required | Heading cell – no response required |
| <b>402.1 General</b>                          | Heading cell – no response required | Heading cell – no response required |
| <b>402.2 Speech-Output Enabled</b>            | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen       | Not Supported                       |                                     |
| 402.2.2 Transactional Outputs                 | Not Supported                       |                                     |
| 402.2.3 Speech Delivery Type and Coordination | Not Supported                       |                                     |
| 402.2.4 User Control                          | Not Supported                       |                                     |
| 402.2.5 Braille Instructions                  | Not Supported                       |                                     |

| <b>Criteria</b>   | <b>Conformance Level</b>            | <b>Remarks and Explanations</b>   |
|---|-------------------------------------|---|
| <b>402.3 Volume</b>   | Heading cell – no response required | Heading cell – no response required   |
| 402.3.1 Private Listening   | Not Supported                       |   |
| 402.3.2 Non-private Listening                                     | Not Supported                       |   |
| 402.4 Characters on Display Screens                               | Supported with exceptions           | Display and content can be adjust for contrast and size of text.<br>(Font sizing is supported with Copy, Scan and Fax functions ) |
| 402.5 Characters on Variable Message Signs                        | Supported with exceptions           | Display and content can be adjust for contrast and size of text.<br>(Font sizing is supported with Copy, Scan and Fax functions ) |
| <b>403 Biometrics</b>   | Heading cell – no response required | Heading cell – no response required   |
| 403.1 General   | Not applicable                      |   |
| <b>404 Preservation of Information Provided for Accessibility</b> | Heading cell – no response required | Heading cell – no response required   |
| 404.1 General   | Supported                           |   |
| <b>405 Privacy</b>  | Heading cell – no response required | Heading cell – no response required   |
| 405.1 General   | Not Supported                       |   |
| <b>406 Standard Connections</b>                                   | Heading cell – no response required | Heading cell – no response required   |
| 406.1 General   | Supported                           |   |
| <b>407 Operable Parts</b>   | Heading cell – no response required | Heading cell – no response required   |
| 407.2 Contrast  | Supported with exceptions           | Display and content can be adjust for contrast and size of text.<br>(Font sizing is supported with Copy, Scan and Fax functions ) |
| <b>407.3 Input Controls</b>                                       | Heading cell – no response required | Heading cell – no response required   |
| 407.3.1 Tactilely Discernible                                     | Supported                           |   |
| 407.3.2 Alphabetic Keys   | Supported                           |   |
| 407.3.3 Numeric Keys  | Supported                           |   |
| 407.4 Key Repeat  | Supported                           |   |
| 407.5 Timed Response  | Not Supported                       |   |
| 407.6 Operation   | Supported                           |   |

| <b>Criteria</b>  | <b>Conformance Level</b>            | <b>Remarks and Explanations</b>   |
|--|-------------------------------------|---|
| 407.7 Tickets, Fare Cards, and Keycards                                | Supported                           |   |
| <b>407.8 Reach Height and Depth</b>                                    | Heading cell – no response required | Heading cell – no response required   |
| 407.8.1 Vertical Reference Plane                                       | Supported                           | 1010mm access point with tilt display   |
| 407.8.1.1 Vertical Plane for Side Reach                                | Supported                           |   |
| 407.8.1.2 Vertical Plane for Forward Reach                             | Supported                           |   |
| 407.8.2 Side Reach   | Supported                           |   |
| 407.8.2.1 Unobstructed Side Reach                                      | Supported                           |   |
| 407.8.2.2 Obstructed Side Reach  | Supported                           |   |
| 407.8.3 Forward Reach  | Supported                           |   |
| 407.8.3.1 Unobstructed Forward Reach                                   | Supported                           |   |
| 407.8.3.2 Obstructed Forward Reach                                     | Supported                           |   |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Supported                           |   |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Supported with exception            | No room for feet under the device but less than 27inches to operational panel   |
| <b>408 Display Screens</b>   | Heading cell – no response required | Heading cell – no response required   |
| 408.2 Visibility   | Supported                           |   |
| 408.3 Flashing   | Supported                           |   |
| <b>409 Status Indicators</b>   | Heading cell – no response required | Heading cell – no response required   |
| 409.1 General  | Supported                           |   |
| <b>410 Color Coding</b>  | Heading cell – no response required | Heading cell – no response required   |
| 410.1 General  | Supported with exceptions           | Display and content can be adjust for contrast and size of text.<br>(Font sizing is supported with Copy, Scan and Fax functions ) |
| <b>411 Audible Signals</b>   | Heading cell – no response required | Heading cell – no response required   |
| 411.1 General  | Supported with Exceptions           | Audible Tones for navigation and errors   |
| <b>412 ICT with Two-Way Voice Communication</b>                        | Heading cell – no response required | Heading cell – no response required   |
| <b>412.2 Volume Gain</b>   | Heading cell – no response required | Heading cell – no response required   |
| 412.2.1 Volume Gain for Wireline Telephones                            | Not Applicable                      |   |
| 412.2.2 Volume Gain for Non-Wireline ICT                               | Not Applicable                      |   |
| <b>412.3 Interference Reduction and Magnetic Coupling</b>              | Heading cell – no response required | Heading cell – no response required   |

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 412.3.1 Wireless Handsets                                    | Not Applicable                      |                                     |
| 412.3.2 Wireline Handsets                                    | Not Applicable                      |                                     |
| 412.4 Digital Encoding of Speech                             | Not Applicable                      |                                     |
| 412.6 Caller ID  | Not Applicable                      |                                     |
| 412.7 Video Communication                                    | Not Applicable                      |                                     |
| <b>413 Closed Caption Processing Technologies</b>            | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions              | Not Applicable                      |                                     |
| 413.1.2 Pass-Through of Closed Caption Data                  | Not Applicable                      |                                     |
| <b>414 Audio Description Processing Technologies</b>         | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners                            | Not Applicable                      |                                     |
| 414.1.2 Other ICT  | Not Applicable                      |                                     |
| <b>415 User Controls for Captions and Audio Descriptions</b> | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls                                     | Not Applicable                      |                                     |
| 415.1.2 Audio Description Controls                           | Not Applicable                      |                                     |

## Chapter 5: Software

Notes:

| Criteria  | Conformance Level                    | Remarks and Explanations            |
|---|--------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA            | See <a href="#">WCAG 2.0</a> section | See information in WCAG section     |
| <b>502 Interoperability with Assistive Technology</b> | Heading cell – no response required  | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features        | Supported                            |                                     |
| 502.2.2 No Disruption of Accessibility Features       | Supported                            |                                     |
| <b>502.3 Accessibility Services</b>                   | Heading cell – no response required  | Heading cell – no response required |
| 502.3.1 Object Information                            | Supported                            |                                     |
| 502.3.2 Modification of Object Information            | Supported                            |                                     |
| 502.3.3 Row, Column, and Headers                      | Supported                            |                                     |
| 502.3.4 Values  | Supported                            |                                     |
| 502.3.5 Modification of Values                        | Supported                            |                                     |
| 502.3.6 Label Relationships                           | Supported                            |                                     |

| <b>Criteria</b>   | <b>Conformance Level</b>             | <b>Remarks and Explanations</b>   |
|---|--------------------------------------|---|
| 502.3.7 Hierarchical Relationships  | Supported                            |   |
| 502.3.8 Text  | Not supported                        |   |
| 502.3.9 Modification of Text  | Supported with exceptions            | Display and content can be adjust for contrast and size of text.<br>(Font sizing is supported with Copy, Scan and Fax functions ) |
| 502.3.10 List of Actions  | Supported                            |   |
| 502.3.11 Actions on Objects   | Supported with exceptions            | Functions can be executed by touch screen, hard keys/ keyboard and mobile device  |
| 502.3.12 Focus Cursor   | Supported                            |   |
| 502.3.13 Modification of Focus Cursor   | Not Supported                        |   |
| 502.3.14 Event Notification   | Supported                            |   |
| 502.4 Platform Accessibility Features   | Supported with exceptions            | Device offers double key stroke detection with Fax double entry   |
| <b>503 Applications</b>   | Heading cell – no response required  | Heading cell – no response required   |
| 503.2 User Preferences  | Supported with exceptions            | Applications provides unique Icon   |
| 503.3 Alternative User Interfaces   | Supported                            |   |
| <b>503.4 User Controls for Captions and Audio Description</b>                       | Heading cell – no response required  | Heading cell – no response required   |
| 503.4.1 Caption Controls  | Not Supported                        |   |
| 503.4.2 Audio Description Controls  | Not Supported                        |   |
| <b>504 Authoring Tools</b>  | Heading cell – no response required  | Heading cell – no response required   |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | See <a href="#">WCAG 2.0</a> section | See information in WCAG section   |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Supported                            | PDF, PDF encrypted, XPS, Open XPS, JPEG, Word Excel. PowerPoint   |
| 504.2.2 PDF Export  | Supported                            | PDF (MMR/JPG) searchable PDF, PDF Encrypted   |
| 504.3 Prompts   | Supported                            |   |
| 504.4 Templates   | Support                              |   |

## Chapter 6: Support Documentation and Services

Notes:

| Criteria   | Conformance Level                    | Remarks and Explanations                                     |
|--|--------------------------------------|--|
| <b>601.1 Scope</b>   | Heading cell – no response required  | Heading cell – no response required                          |
| <b>602 Support Documentation</b>                                 | Heading cell – no response required  | Heading cell – no response required                          |
| 602.2 Accessibility and Compatibility Features                   | Supported                            |  |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.0</a> section | See information in WCAG section                              |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Support with exception               | Material can be printed to paper base (No Braille ) provided |
| <b>603 Support Services</b>                                      | Heading cell – no response required  | Heading cell – no response required                          |
| 603.2 Information on Accessibility and Compatibility Features    | Supported                            |  |
| 603.3 Accommodation of Communication Needs                       | Supported                            |  |

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